



### **Renfrewshire Council Assurance Statement 2023**

Renfrewshire Council complies with the regulatory requirements set out in Chapter 3 of the Regulatory Framework.

We achieve the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services.

In relation to equalities data collection and human rights, the Council has established policies and procedures in these areas which are embedded in service delivery. We review and adjust our approach in the collection of equalities and human rights information along with any other changes in accordance with statutory requirements or regulatory guidance.

The Service has taken steps to review and consolidate its responsibilities in relation to tenant and resident safety. The service has established a Housing Landlord Compliance team and developed a comprehensive Landlord Compliance Strategy and associated policies and procedures covering the following areas:

- Gas safety
- Electrical safety
- Water safety
- Fire safety
- Asbestos management
- Lift safety

The Board received a report in January 2023 and August 2023 on Dampness, Mould and Condensation. This report outlined the processes in place to deal with reports of dampness and mould, and detailed the actions which were taken to review these, as well as setting out further actions to be undertaken. A task force has been established to review and improve dampness and mould processes and to develop a Dampness and Mould strategy.

With regards to service performance there are areas that the Board have been advised:

- Performance in several areas, as reported to Board, including repairs performance, adaptations and re-letting empty properties.
- Although improving, complete compliance with the requirements on annual gas safety checks remains to be achieved.
- The Council is working to towards full electrical testing and smoke alarm compliance.
- The Council's SHQS compliance improved over the past year but is still working towards full compliance and meet the interim target for the Energy Efficiency Standard for Social Housing (ESSH)


There have been limitations on the amount of repairs performance reports available following the introduction of a new repairs ICT system, Workhub. We are continuing to work with our colleagues in Building Services to improve the quality of the data and develop further reports to improve the performance management and service delivery for repairs.

The background papers that support our Assurance Statement for 2023 advise that there had been no reportable Health and Safety incidents.

The Council's Communities and Housing Policy Board regularly receives reports which provide information and evidence to support assurance.

The Annual Assurance Statement 2023 was considered and approved by the Communities and Housing Policy Board on 31 October 2023.

Signed:

  
Councillor Marie McGurk  
Convener of the Communities and Housing Policy Board

Date:

31/10/23